

Objectives

Increase

COMMUNITY ENGAGEMENT

with the golf course



Increase

DAILY GOLFERS

by

20

BREAK-EVEN



Increase

ANNUAL MEMBERSHIPS

from 80 to 170-200





Relevant Demographics

Demographics	Male	10%	Female	10%	Combined
65-84	208	21	274	27	48
55-64	273	27	282	28	55
45-54	382	38	346	35	73
30-44	566	57	598	60	117
20-29	385	38	447	45	83
Totals	1814	181	1947	195	376

Willowdale Terrebonne 30 (126) Google

Audience Segments

- 1. Madras Residents: Approximately <u>376</u> potential customers on any given day
- 2. Nearby Residents: Focus on the cities of Culver, Warm Springs, Willowdale, Terrebone, Crooked River Ranches and Prineville
- 3. Vacation Tourists: Focus on tourist lodging, activity and sightseeing spots in Redmond, Sisters and Bend.
- 4. Brand New Residents: Purchase lead list of new residents in Central Oregon and send direct mail

Competitor Breakdown: Core Pricing

25 Mile Radius Courses	Weekday \$	Weekday \$	Weekend \$	Weekend \$ 18	Twilight
Desert Peaks Golf Course	\$12	\$19	\$14	\$22	n/a
Smith Rock Golf Course & Driving Range	\$10	\$10	\$16	\$16	n/a
Eagle Crest Resort	\$39-49	\$40-74	n/a	n/a	\$29-49
Crooked River Ranch Golf Course	\$24	\$43	\$29	\$50	\$18/33
Meadow Lakes Golf Course	\$19	\$35	\$23	\$41	\$16/26
Prineville Golf Club	n/a	n/a	n/a	n/a	n/a
Brasada Canyons Golf Course	\$114	\$164	n/a	n/a	\$94/134
Kah-Nee-Ta Resort	\$20-25	\$35-40	n/a	n/a	n/a
Greens at Redmond	\$22	\$32	n/a	n/a	\$25
Juniper Golf Course	n/a	\$65-76	n/a	\$71-82	\$40-50

Competitor Breakdown: $Extra\ Pricing$

25 Mile Radius Courses	Driving Range	Power Cart Fee 9.18.16	Club Rental 9.18.16	Mini-Golf
Desert Peaks Golf Course	no	\$12/22	\$6/10	no
Smith Rock Golf Course & Driving Range	yes	n/a	n/a	no
Eagle Crest Resort	yes	\$12/17	\$25/45	putting course
Crooked River Ranch Golf Course	yes	\$10/16	\$12/30	no
Meadow Lakes Golf Course	no	\$10/16	n/a	no
Prineville Golf Club	no	n/a	n/a	no
Brasada Canyons Golf Course	5 acre facility	included in greens fee	\$65	no
Kah-Nee-Ta Resort	no	\$15/30	n/a	no
Greens at Redmond	no	\$14/20	\$10	no
Juniper Golf Course	no	included in greens fee	unknown	no

Competitor Breakdown: Memberships

25 Mile Radius Courses	Membership Required	Membership Fee
Desert Peaks Golf Course	no	\$450/year
Smith Rock Golf Course & Driving Range	no	n/a
Eagle Crest Resort	no	\$1,000-2,800/year
Crooked River Ranch Golf Course	no	\$800-1400/year
Meadow Lakes Golf Course	no	\$900-1825/year
Prineville Golf Club	yes	\$145/mo
Brasada Canyons Golf Course	yes or resort guest	\$528/mo + \$25k deposit
Kah-Nee-Ta Resort	no	starting at \$500/year
Greens at Redmond	no	\$750/year
Juniper Golf Course	no	\$1100-2090/year

Competitor Breakdown: Other Insights

25 Mile Radius Courses	Bonus
Desert Peaks Golf Course	2 for \$15 Monday 9-holes
Smith Rock Golf Course	Par 3 Course
Eagle Crest Resort	17 and under play free w/ paying adult after 2-3p. Several other promos focused on junior golfers
Crooked River Ranch Golf Course	Disc Golf, most spectacular golf hole in Oregon, the most competitive annual pass rates in Central Oregon
Meadow Lakes Golf Course	
Prineville Golf Club	Semi-private 9 hole course
Brasada Canyons Golf Course	Bend's premier golf course, known for privacy, no two holes run parallel, 5-acre practice facility incl. in greens fee
Kah-Nee-Ta Resort	They price their annual memberships and cart rentals by the day rate.
Greens at Redmond	Nature paths, Wine & 9 (9 holes for 2 people & a bottle of wine for \$30), Thirsty Thursdays (\$25 for 9 holes and 2 beers), Kids under 10 free
Juniper Golf Course	08/09 best places to play Golf Digest, host of the 07 & 10 Oregon open, \$10 discount for Redmond residents, Super Twilight \$26



External Site Descriptions

Golf Oregon

Nine Peaks Golf Course, located in Madras, is a Public course. From the back tees, the course will challenge even the best of golfers. Nine Peaks opened in 1962.

GolfLink

The 9-hole "Desert Peaks" course at the Desert Peaks Golf Club facility in Madras, Oregon features 3,231 yards of golf from the longest tees for a par of 36. The course rating is 67.2 and it has a slope rating of 110 on Blue grass. Desert Peaks golf course opened in 1992. Dean Ditmore manages the course as the Clubhouse Manager.

Central Oregon

None

Visit Bend

None

Desert Peaks

Desert Peaks Golf Club is a 9-hole course owned by The City of Madras and is open to the public year around, weather permitting. Desert Peaks Golf Club is located near the airport and the industrial area, just north of Madras. It features wide open spaces with beautiful views of the mountains. A family oriented course, it offers challenges to all golfers. The pro shop and clubhouse were completed in the fall of 2003, followed by a new putting green.

Oregon Golf

The 9-hole Desert Peaks Golf Club in Madras, OR is a public golf course that opened in 1962. Desert Peaks Golf Club measures 3231 yards from the longest tees and has a slope rating of 116 and a 34.6 USGA rating. The course features 3 sets of tees for different skill levels.



Similar Campaign Examples

Juniper Golf Course

COURSE	CAMPAIGN/PROMO	PRICE
Lake Wilderness in Maple	Valley Annual membership for unlimited golf at 13 city courses	\$1,925
Eagle Crest	Features guest's social media posts on website	Free
Randall Oaks in West Dune	dee, IL Offers Pig Roasts, BBQ's for group outings	\$112 per player
Black Butte Ranch	Family Golf Nights	\$60
Black Butte Ranch	Free SNAG classes for kids	Free
Hagerstown Greens	Seasons passes for city residents	\$300-425
City Of Meadowbrook	Seasons Passes/every skill level plays here	\$250-410
Fargo Golf	No twilight. "Quick round over lunch, try the 3 hole loop at Osgood."	\$10.50

Oregon Trail Sisters Clubs: discounted rates thru Juniper only

Members Only



The Everyman: Your Brand Profile

The Everyman

Driven by a need to feel a sense of belonging, the Everyman believes that everyone matters equally, regardless of status, age, ethnicity or creed. Like a good neighbor, the Everyman seeks to do the right thing, with no need for heroics or adventure. This archetype understands that joy can be found in what may be called ordinary or normal, and sees the virtue in the appreciation of each moment for its own sake. The Everyman is practical, down to earth, accessible, dependable, kind and in general can be described as "real."

Desert Peaks is an everyman's course. It's a course that doesn't take itself too seriously. A course for the rest of us. Desert Peaks breaks down traditional barriers to enjoying and participating in golf: skill level, price, crowds & reservations, age, etc.

STRENGTHS:

Great strength of character. Faithfulness. Supportiveness. Usefulness. Functionality. Resourcefulness.

CHALLENGES:

Unevolved behavior. Ignorance. Preoccupation with the basic routines of life. Lack of future focus.

POPULAR EXAMPLES:

Rachel Ray. Cheers. MetLife Insurance. Trader Joe's. AAA. Craigslist.



The Everyman: Your Personality



How you dress and talk. The impression you leave behind for partners and customers.

IS

Everyday

Welcoming

Relatable

Approachable

Timeless

IS NOT

Technical

Analytical

Formal

High-End

Glamorous

Idealistic



Install signage on the major routes to the course.

Rather than a traditional driving range, consider building a practice facility.

This would include chipping greens, bunkers, approach shots, putting. It would not require a fence or netting and thus would not obstruct views.

Install a large outdoor deck area which can be used year-round.

This area could be equipped with covered seating, heated benches, craft beer garden and room for food trucks. See "The Lot" in Bend as an example.

Refresh your website to increase your digital presence.



Campaign Ideas: Events/Partnerships

Seek partnerships with the high school, airport and museum

Path to Par

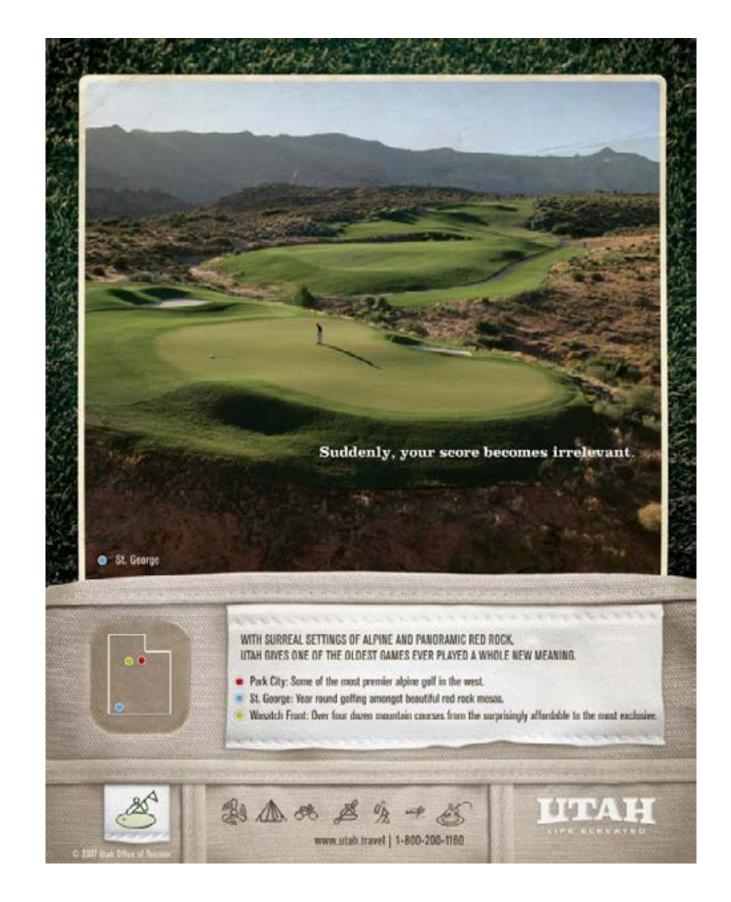
6 week lesson program to encourage new golfers.

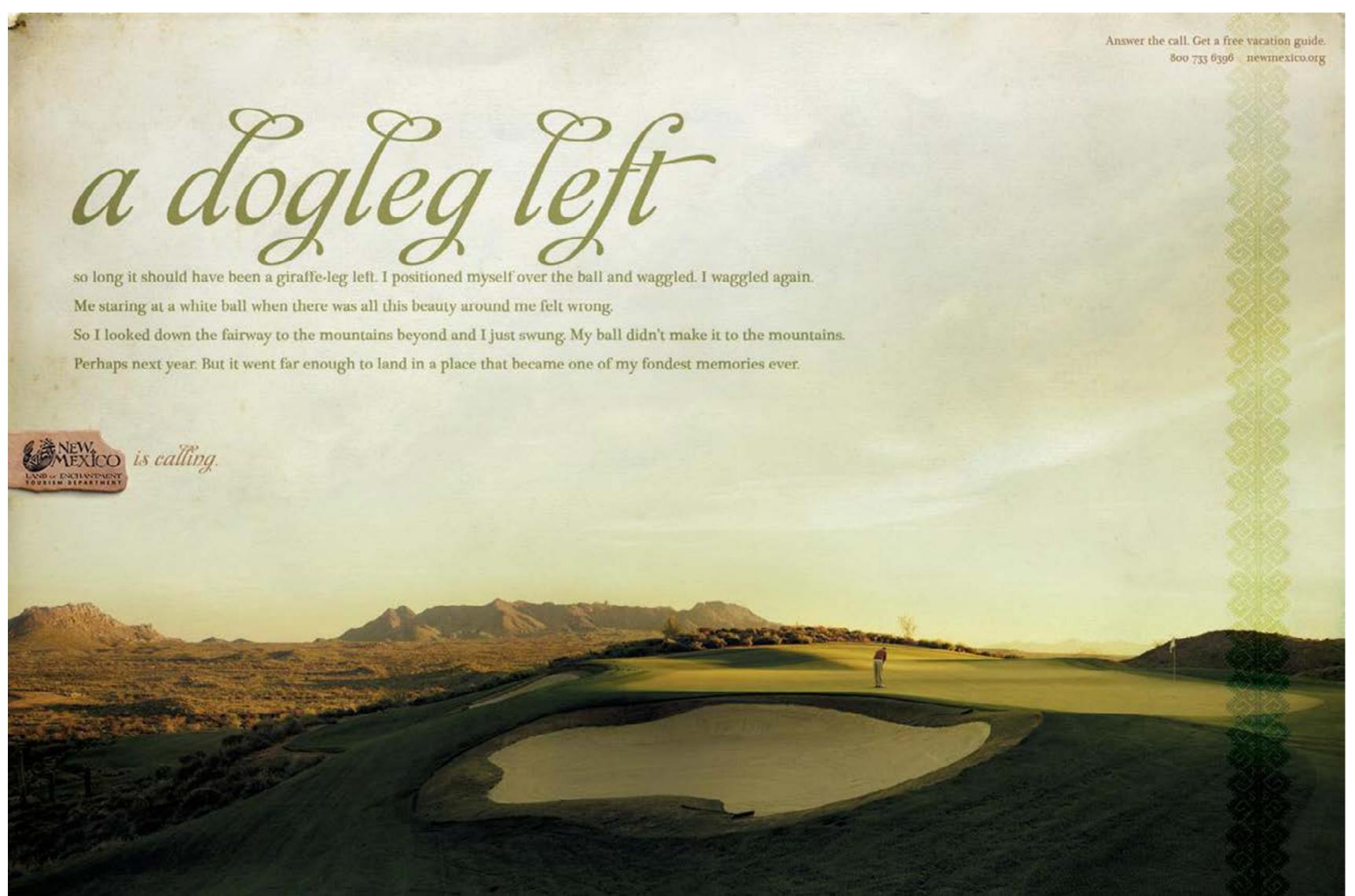
Live music nights

Closest to the pin on the Paramount hole

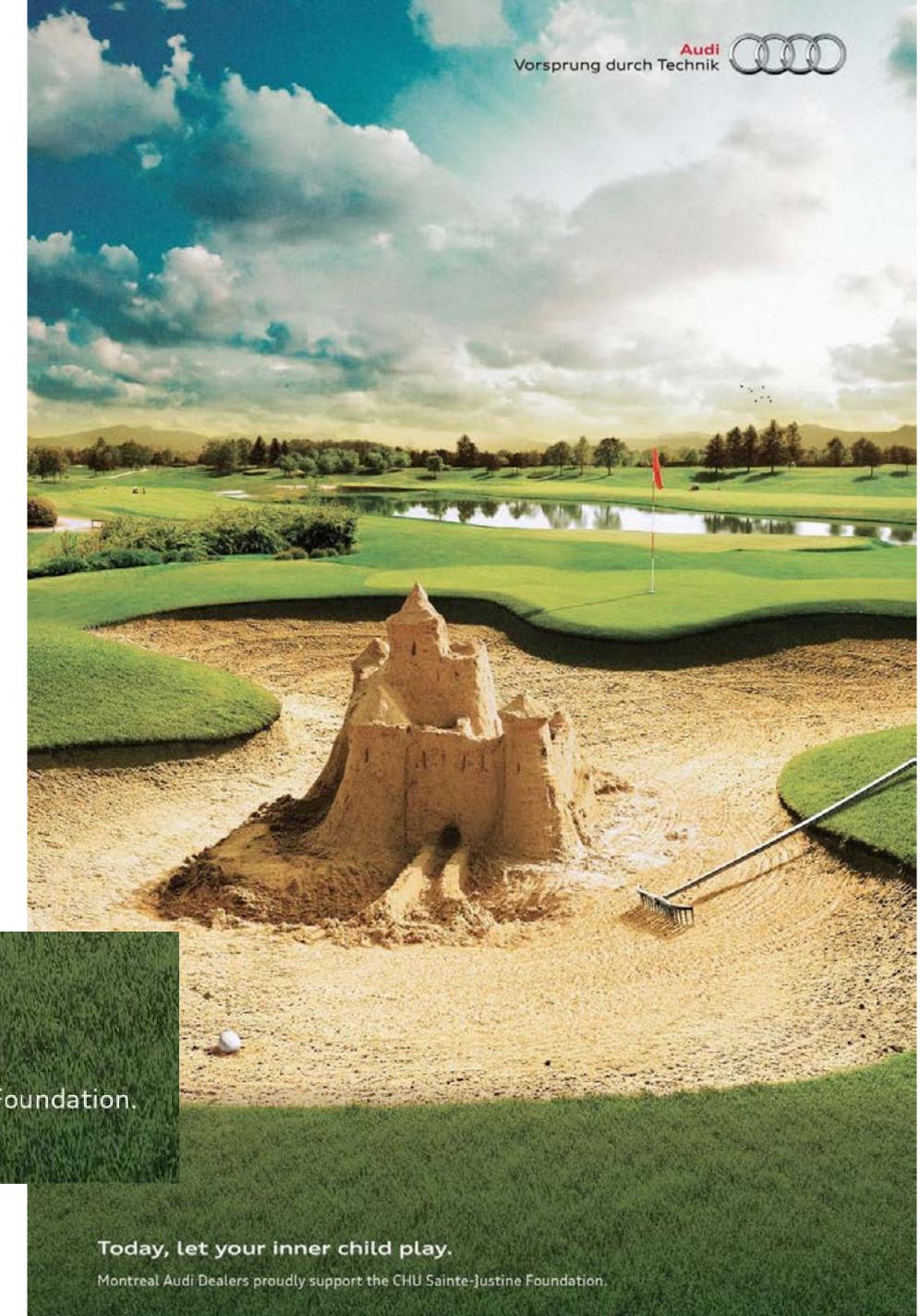
Simple and straightforward ads which showcase your course and include minimal text emphasizing the playability.











Today, let your inner child play.

Montreal Audi Dealers proudly support the CHU Sainte-Justine Foundation.



Kids free everything.

Run ads specifically targeting parents with kids.



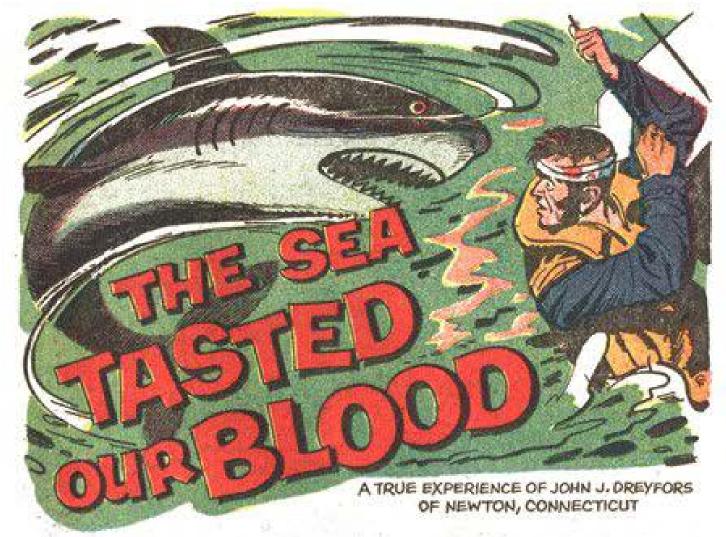




Comic book drawings with an on-going story.



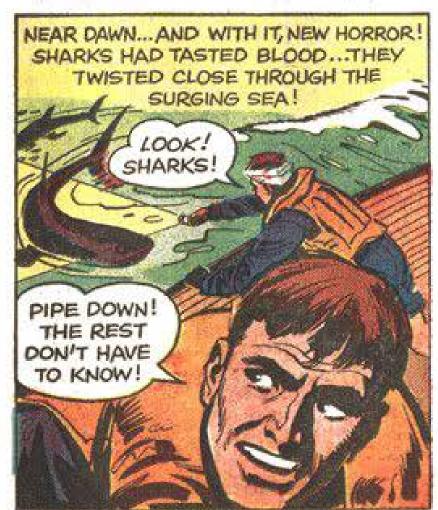




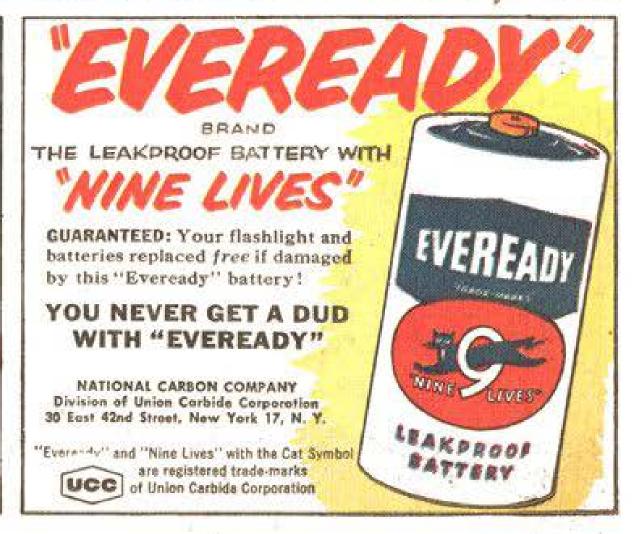












Next Steps

Prioritize Ideas

Stack rank based on difficulty, cost & impact

Begin the Work

Research and hire vendors, following proper city protocols

Gain Buy-In for Campaign Initiatives

Present to City Council for Budget Approval

